

TA Triumph-Adler Sub-processors

TA Triumph-Adler GmbH and its EU subsidiaries engage both TA Triumph-Adler entities and third parties as sub-processors to deliver TA Triumph-Adler services. Here you find a list of potential sub-processors.

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Third party sub-processor	Location	TA Triumph-Adler service
Microsoft Operations Pte Ltd. Singapore, represented by Microsoft Ireland Operations, Ltd. (Microsoft Azure, region North Europe)	Ireland	Provision of cloud hosting services for TA/UTAX FM
Twilio, Inc*	USA	Provision of email services within TA/UTAX FM
Skyline Product LLC*	Ukraine	TA/UTAX FM, (remote) maintenance
Software Research Associates, Inc.*	Japan	TA/UTAX FM, (remote) maintenance
Technical Group Laboratory, Inc.*	Japan	TA/UTAX FM, (remote) maintenance
Toshiba Information Systems (Japan) Corporation*	Japan	TA/UTAX FM, (remote) maintenance
Advanced World Solutions, Inc.*	Philippines	TA/UTAX FM, (remote) maintenance

TA Triumph-Adler GmbH sub-processor	Location	KYOCERA service
TA Triumph-Adler Deutschland GmbH	Germany	TA/UTAX FM, License management and activation
KYOCERA Document Solutions Europe B.V.*	Netherlands	TA/UTAX FM, License management and Activation
KYOCERA Document Solutions Inc.*	Japan	TA/UTAX FM, (remote) maintenance, License management and Activation
KYOCERA Document Solutions Development America, Inc. (KDDA)*	USA	TA/UTAX FM, (remote) maintenance
KYOCERA Document Solutions Development Philippines, Inc.*	Philippines	TA/UTAX FM, (remote) maintenance

Proposed sub-processor	Location	Kyocera service
None		

* Data is not automatically transferred to these sub-processors. In many cases the local service engineer can service the TA Triumph-Adler device without further assistance from sub-processors. Depending on the service request, the data may be sent to one or more of these sub-processors.

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